

PROTECT NEVADA CONSUMERS. SUPPORT AB487.

A 2024 Humane World [investigation](#) of six puppy stores in the Las Vegas Valley revealed major issues with sick puppies and price gouging.

- At Puppy Heaven, a sick puppy named Cindy Lou was **left to suffer in a pen in a backroom** without veterinary care, and **she later died** of liver failure. Cindy Lou continued to be showcased to customers on social media.
- At Puppy Heaven, **many other sick puppies were denied urgent vet care**, staff treated sick puppies themselves with **ad hoc remedies**, and the manager told law enforcement she wasn't aware that state law required her to have puppies declared healthy by a veterinarian before sale.
- At Puppies for Less—Cheyenne, a **tiny Chihuahua was coughing, refusing to eat and had breathing issues**. Rather than rush him to a veterinarian, staff put him with a makeshift "nebulizer" made of a plastic storage bin with holes drilled in it. His ultimate fate is unknown.
- At Puppies for Less—Sky Point, there were many sick puppies, and one recently sold puppy had **parasites and kennel cough** but the customer was only refunded \$60 for vet costs.
- At Puppies for Less—Sahara, an employee described the store's attitude towards consumers: **"Your puppy WILL get sick, it WILL happen."** Buyers are required to sign a form that limits their ability to return sick puppies or obtain reimbursement for veterinary costs.
- At Petland Henderson, there were many sick puppies, including those with signs of **respiratory illness and a puppy with a mass on his head**. Staff were medicating puppies with oral syringes that they reused.
- Petland Henderson's manager admitted they only pay \$800 per puppy. Then they resell the puppies (which come from known puppy mills/brokers) for thousands of dollars, with **many puppies priced over \$3000**.

Nevada puppy stores push high interest loans on customers who can't afford a puppy for thousands of dollars outright.

- Humane World staff verified that all 15 Nevada puppy stores push puppy loans through third party lenders known for predatory lending and shockingly high interest rates.
- Nevada puppy store customers have reported **interest rates up to 188%**.
- [The National Consumer Law Center](#) has warned that lenders evade usuary laws with "predatory puppy loans" by partnering with FDIC regulated banks.

Henderson and Las Vegas public records reveal that [regulating puppy stores](#) doesn't work.

- Records show that **Petland Henderson violated the city's disclosure law** requiring puppy price and breeder info to be displayed until a city official visited the store on 6/5/24 and "hand delivered new ordinance letter to on duty manager." Petland knew of this ordinance.
- Henderson records show that The Puppy Store was cited on 7/22/24 for **knowingly selling a sick, coughing puppy who later died**.
- Records show that in 2024 **Petland Las Vegas violated the city's humane sourcing law** by buying puppies from a breeder with a direct USDA violation.
- Las Vegas records show that in 2024 a former employee of Cedar Pet Supply submitted a complaint about sick puppies, cross contamination between sick and healthy puppies, **puppies dying overnight**, and puppies coming from unlicensed breeders.

HUMANE WORLD
INVESTIGATION
PHOTOS, 2024

